

Privacy Policy of PROtabletennis s.r.o.

Please note that by creating a User Account and using and browsing the Platform, you confirm that you have read and understood this Policy.

Also note that by participating in an Event, you confirm that you have read and understood this Policy in addition to the Participation Agreement and the Terms of Participation.

1. Introduction

1.1. Words highlighted in bold in this Policy are legislative abbreviations and have the meaning defined in the relevant section of this Policy.

1.2. We, PROtabletennis s.r.o., ID: 10966803, Hodkovická 504, Liberec XXIII-Doubí, 463 12 Liberec, registered at the Regional Court in Ústí nad Labem under ref. C 47235 (hereinafter We or the Provider), offer you digital services via the Platform. The digital service is providing and managing a User Account, which allows you to register for table tennis tournaments, competitions, and other activities organized by us (hereinafter Events). Through the User Account, group draws for Events and administrative processing may also occur according to this Policy.

1.3. Participation in an Event requires entering into a Participation Agreement, supplemented by the Terms of Participation. Processing of personal data within the Event is governed by this Policy. Participants are natural persons as players or referees (hereinafter Participants).

1.4. Any natural person wishing to participate in an Event as a player or referee can create a User Account, providing all necessary information in the registration form available on the Platform (hereinafter User). References to "You" apply to all Users equally.

1.5. The Platform provides digital services, registration, Event sign-ups, group draws within Events, and administrative processing. The User Account serves as an interface for these purposes.

1.6. This Policy explains how we handle personal data of Users and Participants in compliance with EU Regulation 2016/679 (GDPR) and Act No. 110/2019 Coll., on the processing of personal data. We also respect Directive 2002/58/EC (ePrivacy Directive).

1.7. We may use processors, including external service providers, experts, co-organizers, IT and payment providers, marketing and analytics providers, and other personnel necessary to fulfill this Policy (hereinafter Processors). Processors may engage sub-processors.

1.8. We may unilaterally amend this Policy and will notify you of changes.

2. Data Controller

2.1. By creating a User Account, you enter into a digital service agreement and we begin processing your personal data. We act as the data controller.

2.2. We process personal data obtained from you or publicly available databases (e.g., business registries).

2.3. In accordance with Article 4(1) GDPR, we process the following personal data as needed:

First and last name

Nickname

T-shirt size

Date of birth

Gender

Residential address

Phone number

Billing information, if provided

Payment information (bank account)

Location(s) of participation

Event participation choices (player/referee)

Club name

Photo, if provided

Player performance statistics (ELO)

Table tennis paddle details

Handedness

Player skill level

Playing location

Player availability

Results from past Events

Contract content including IP address and timestamp

Device IP addresses and system logs (browser, language, date/time)

Other data provided by the User that may identify them

2.4. Event participation may involve streaming. This captures your image and behavior during Events for streaming purposes, which we process as personal data.

2.5. Purposes of processing include:

Fulfilling contracts (Platform functionality, Event registration, account management, communication, streaming)

Improving Event organization (legitimate interest)

Protecting servers and accounts, technical maintenance (legitimate interest)

Preventing data loss, ensuring service quality

Informing about related events (legitimate interest)

Publishing statistics (name, photo, points)

Legal compliance (accounting, taxation, event organization)

Polygraph data for integrity or legal purposes

2.6. Data retention periods:

2.6.1. User Account data for contract duration and Event participation

2.6.2. Streaming data up to 5 years

2.6.3. Data for legal obligations and dispute defense typically 3 months to 1 year

2.6.4. Communications stored at least 6 months, up to 3 years for disputes

2.6.5. Contact data for legitimate marketing interest up to 12 months

2.6.6. Documents for archival purposes, e.g., tax documents up to 10 years

2.6.7. Platform backups for 1 month

2.6.8. Selected personal data for dispute prevention up to 15 years

After the retention period, your personal data will be destroyed unless we are entitled to process it on another legal

basis.

3. Processing Based on Consent

3.1. Voluntary consent allows processing beyond this Policy. Using the Platform is never conditional on consent, but consent may improve Platform experience.

3.2. Typically processed data: name, phone, address

3.3. Consent may be given via tick boxes, surveys, or active actions

3.4. Consent may cover analytics, marketing, or research purposes

3.5. Consent-based processing is up to 5 years unless withdrawn

4. Withdrawal of Consent

4.1. Consent may be withdrawn at any time.

4.2. Opting out of communications is considered withdrawal of consent.

5. Additional Provisions

5.1. Processors must meet high protection standards.

5.2. Data destroyed after contract ends.

5.3. We are not liable for unauthorized processing by third parties.

5.4. Data stored within the EU or in countries meeting GDPR conditions.

5.5. Emails are not considered unsolicited commercial messages.

5.6. Security risks will be communicated without delay.

5.7. Assistance provided for claims due to data breaches.

5.8. Users must provide accurate personal data and update it as needed.

5.9. No automated decision-making or profiling occurs.

6. Assistance with Personal Data

6.1. Assistance is available for data handling requests.

6.2. Users can request deletion, restriction, objection, access, or data portability.

6.3. Users may contact the relevant Data Protection Authority if unsatisfied.

7. Final Provisions

7.1. All legal relationships regarding personal data are governed by Czech law. Czech courts have jurisdiction in disputes.

Effective from 01.07.2025